
IceWarp Unified Communications

IceWarp WebPhone Installation Guide

Version 12



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WebClient WebPhone Installation Guide

WebPhone Compatible Browsers

- Internet Explorer 8 or higher
- Firefox 3.x
- Chrome
- Safari

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Installation

A) I do not have Java installed yet.

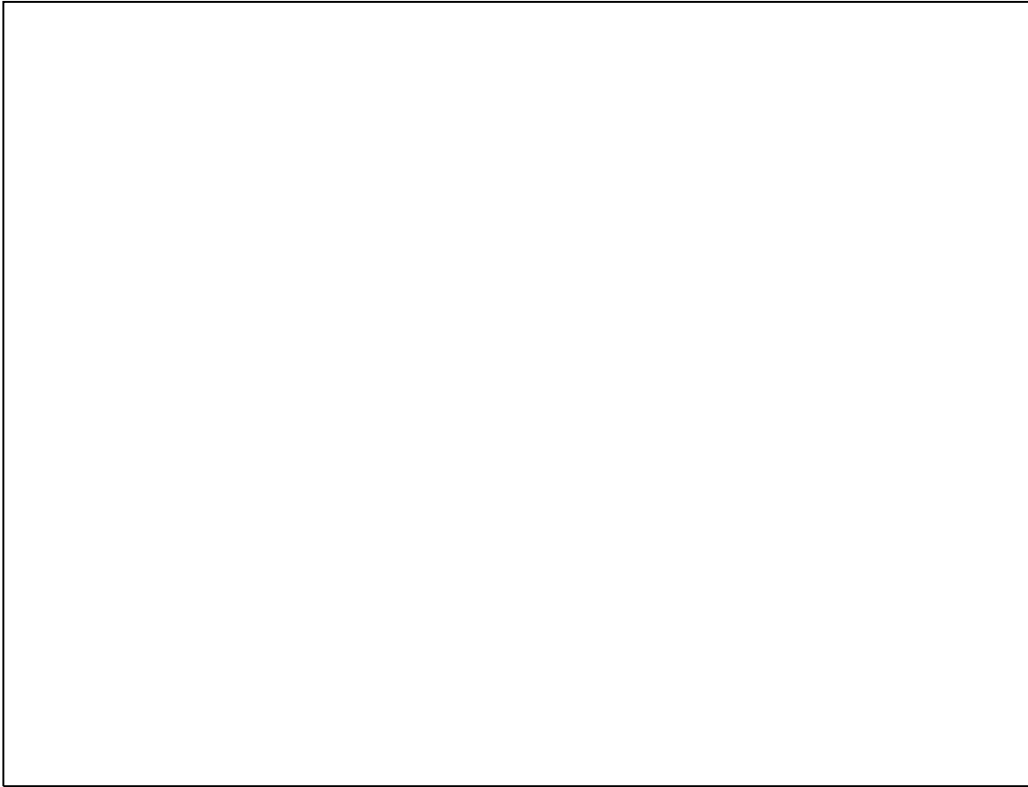
1. Download the latest Java from <http://www.java.com/> web site (it is necessary to download the version corresponding to your browser. If you use 32bit browser, you need to download 32bit version of Java, if your browser is 64bit one, then you need 64bit Java.



2. Agree and start download.



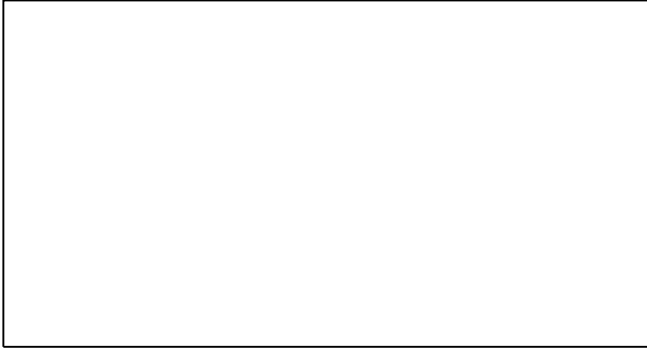
3. Install downloaded file to your computer. (You can follow **Installation Instructions** http://java.com/en/download/help/windows_manual_download.xml from Java home page.)



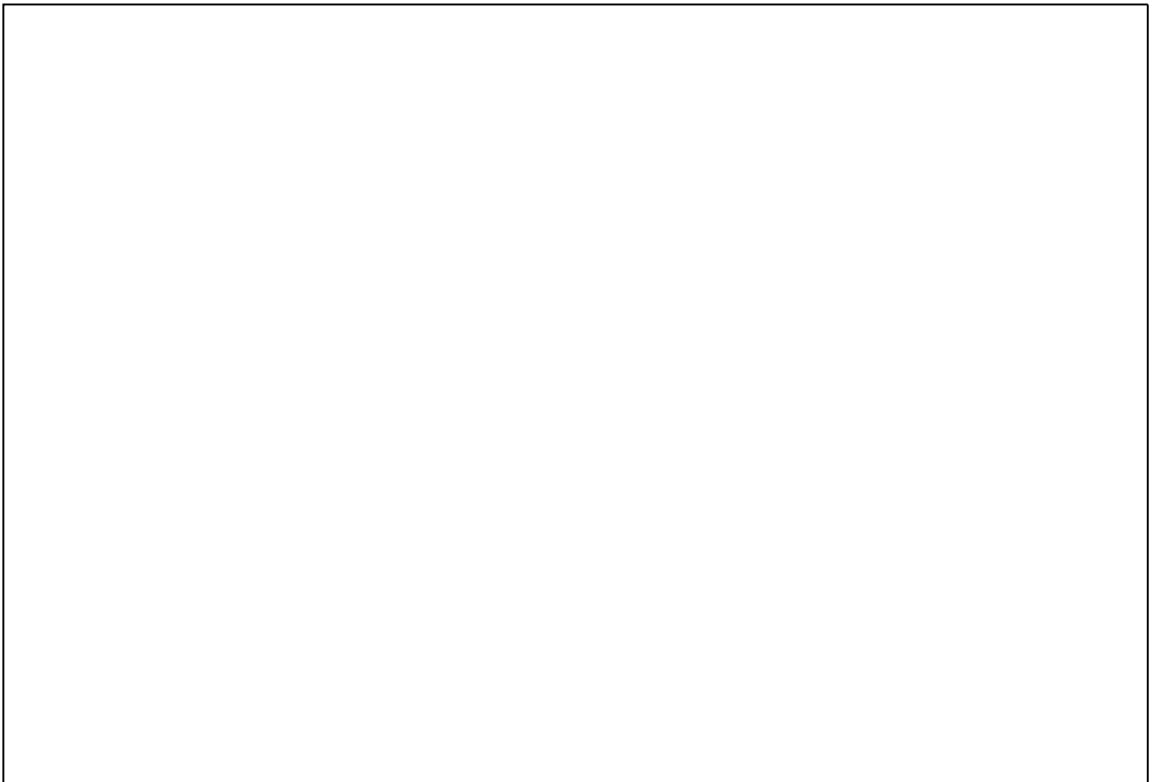
4. Restart your computer (necessary for audio devices mounting).
5. Open your web browser and login to your email account in **IceWarp WebClient**.



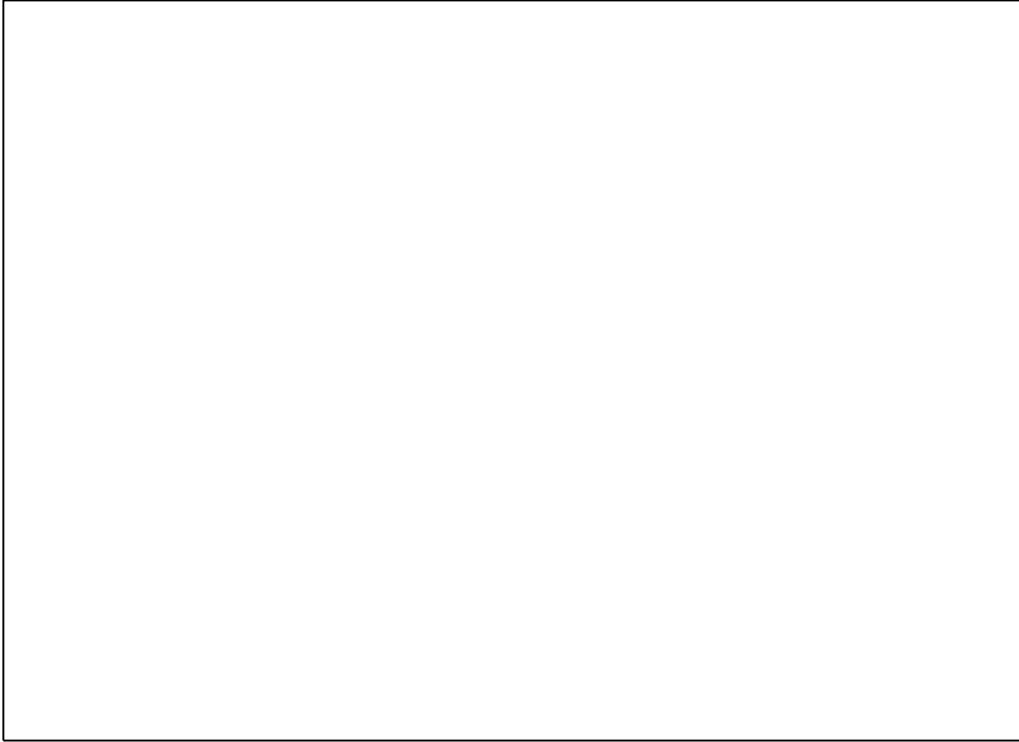
6. Click the Phone icon in the right upper corner of IceWarp WebClient.



7. Enable WebPhone. If you want to start WebPhone automatically upon the WebClient start, tick the *Start WebPhone automatically* checkbox in the **Options** dialog (open this dialog by clicking the right upper *Options* icon in the WebPhone dialog).

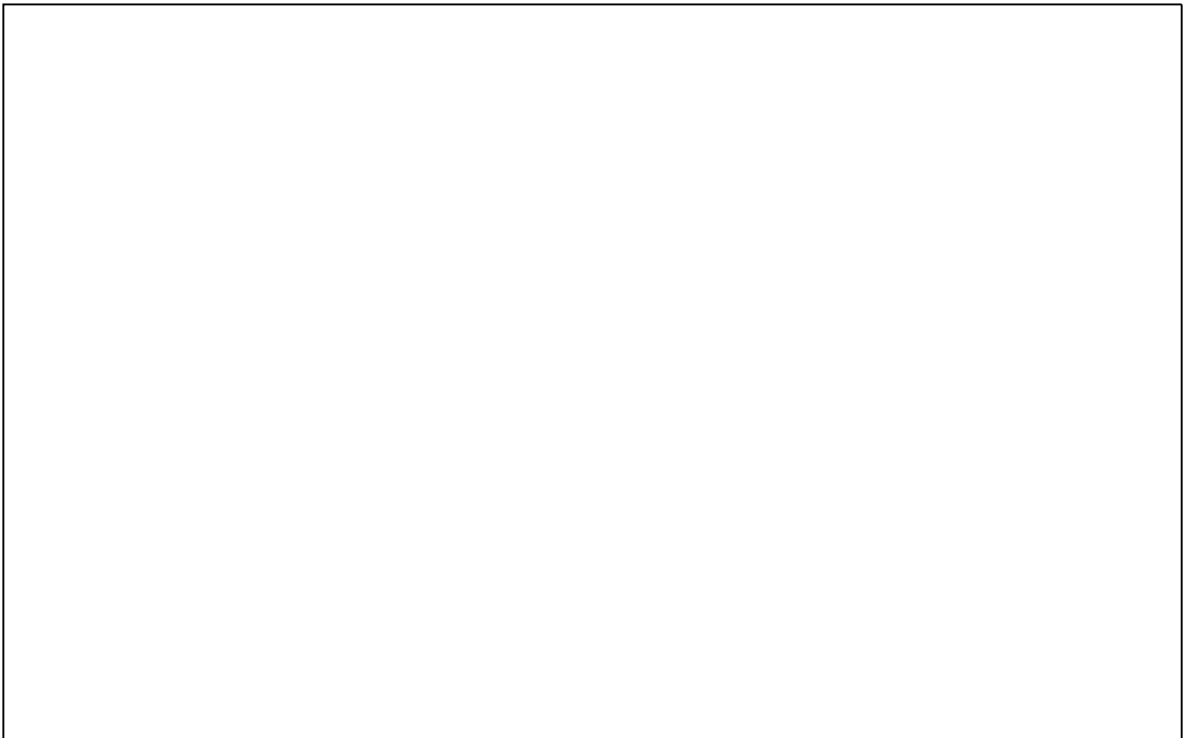


8. Now you can call your colleagues over the Internet.

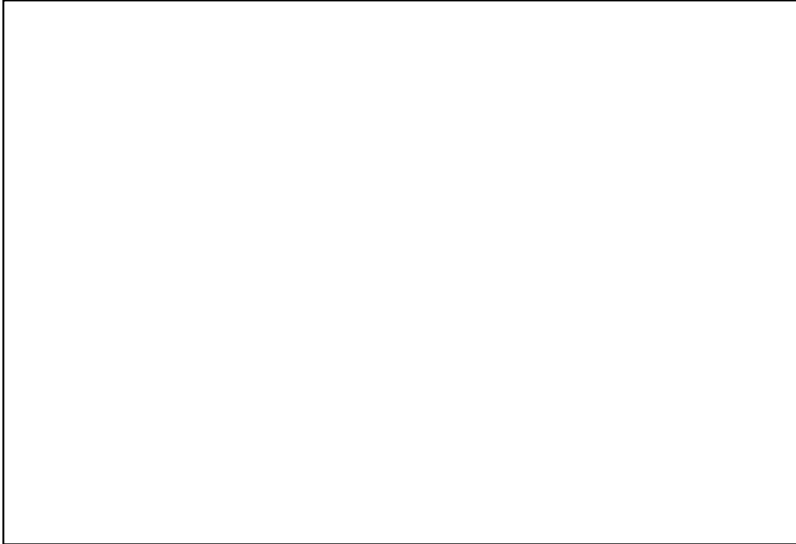


B) I have Java already installed.

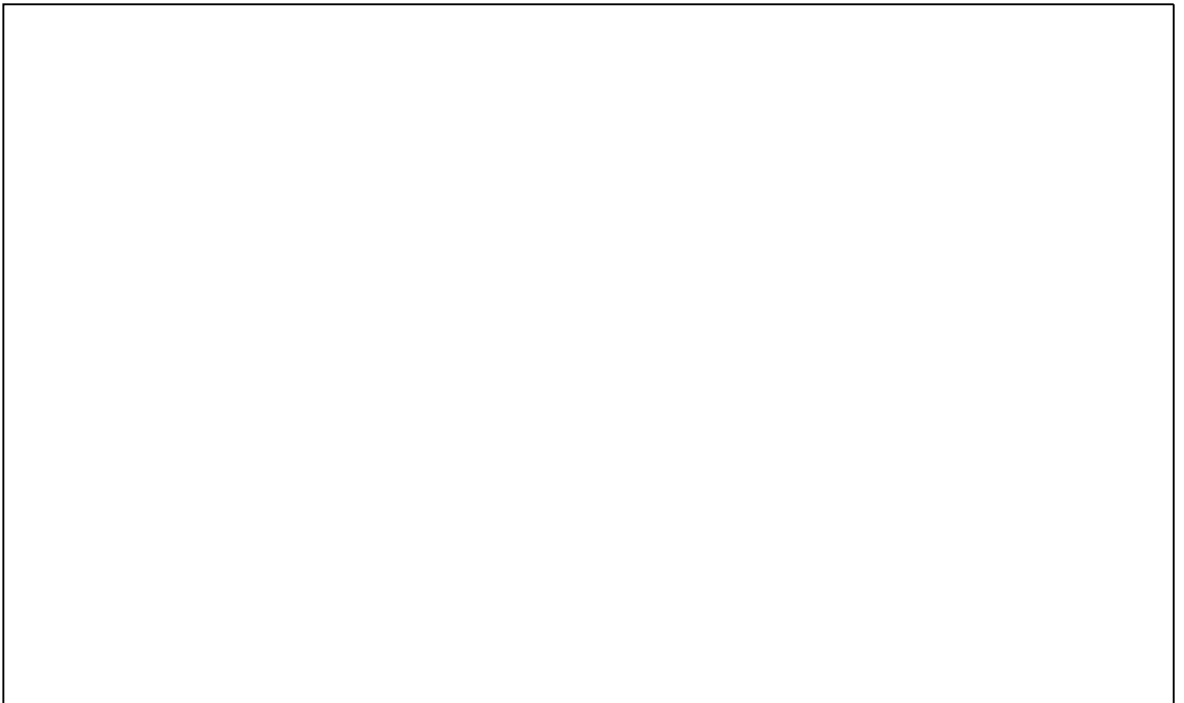
1. To check the version of Java installed on your computer, go to **Control Panel – Java**.



2. Check your Java version – the **General** tab – **About** button.



3. To verify the latest version of Java is installed, go to the <http://www.java.com/verify> page and click *Verify Java Version*. If you do not have the latest version, please update your Java. Answer *Run this time* if you are asked for a permission to run Java verifier applet.



4. After update please continue to the section **A** step **3**.